# MUCH WENLOCK & CRESSAGE MEDICAL PRACTICE

Drs Stanford, Bailey, Hay, Wentel, Evitts & Livesey

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**On Line Services for Patients.**

We currently offer patients’ facilities to book, view, amend, cancel and print appointments online. As of February 2015\* , we will also be offering the following services on line via Patient Access;

**Repeat Prescriptions**: The practice currently offers the facility for all patients to order online their repeat prescriptions for drugs, medicines or appliances via our Practice Website. Emails are received by secure NHS Mail address. We plan to utilise Patient Access for repeat prescriptions once a procedure is in place to distinguish between Cressage registered patients (dispensing) and Much Wenlock registered patients (non dispensing). We will then phase out the current system using the Practice Website.

**Viewing Summary Informatio**n: The practice plans to offer patients facilities to view online, export or print any summary information from their record, relating to medications, allergies, adverse reactions.

Further information regarding these services will be published by the Practice on the Practice website, via information at each site and in local parish newsletters as developments occur and the systems are implemented and ready for use.

\*These dates are subject to the necessary NHS GP systems and software being available to the practice by NHS England.

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|  | **Planned activity** | **Date** |
| 1 | Arrange trial of patient access for summary records sharing and repeat prescriptions with recruited members of the Patients’ Voice. | Discuss at October 2014 meeting.  Set up during October/November |
| 2 | Production of practice policies and training information for staff. | October/November2014 |
| 3 | Prepare promotion information for patients – local newsletters, practice website, posters etc | December 2014 |
| 4 | Commence summary information access to records for patients who request it  Publicise online services to patients through website and PPG | February 2015 onwards |