**MUCH WENLOCK & CRESSAGE PATIENTS’ VOICE**

**Meeting Held at 6pm Tue 30th January 2018**

**Summary of Meeting for Website**

The Practice is continuing to appoint locums in order to generate extra appointment opportunities for patients. However, some of these have had to be used to cover a GP who has been off sick. The Practice also applied for Winter Monies funding to generate a further 96 use on the day appointments between January and February to help ease access.

The periodic medication review system that has been used at Much Wenlock for some time is now being used at Cressage in an attempt to reduce unnecessary medication review appointments and improve appointment capacity.

In the past week there had actually been a few appointment slots unfilled (staffed by locums).

Nurse cover in January has covered demand but there will shortly be a period when due to a temporary loss of Health Care Asistant hours, some patients may be asked to have blood tests at hospital.

The Practice Manager reminded the group about the Extended Hours Service at Brignorth, Ludlow, etc where routine GP and nurse appointments can be made in the evenings and on Saturdays.

Practices are now striving to identify War Veterans as they may be prioritised for appointments in certain circumstances if their condition is attributable to their war service.

Dr Hay will be leading on a cancer awareness campaign taking place in Feb, with publicity in waiting rooms and on the website.

Representatives reported on the various developments within the range of NHS services from around the county.

Dr Bailey is now a Board Member for “Our Health Partnership” (OHP), the consortium of practices that our practice belongs to, and she is also now getting a seat on other groups which has been very helpful. The Practice Manager outlined several areas where OHP was bringing benefits to the practice and there were no significant negative points to report yet. We joined OHP in May 2017. There was also very positive feedback from the Practice Manager regarding how the new management pattern was working out within the Practice.

The next meeting will include the Annual General Meeting followed by the Patients’ Voice meeting and this will take place on Tue 17th April at 6.30pm