

Practice News

February 2017



Patient Access Update

Access to your on line medical records for Patients registered for Patient Access now includes access to previous blood test results since 2015 and access to documents as of January 2017. The benefits of this increased access is to allow you to compare results with previous test results and to check if letters have been sent or received from the hospital.

Summary of Services available with Patient Access:

- *Order repeat medication*
- *Book appointments online with a GP/HCA*
- *View your blood test/x-ray results*
- *View documents, for example: correspondence received by the Practice from Hospitals/community services regarding your care.*
- *View your immunisations*
- *View your allergies*
- *View your detailed coded medical records*

Applying for Access is simple:-

Step 1: Complete an application form which you can collect in person from reception at both practices or download from the Practice website.

Step 2: Provide proof of identity (1x photo ID, 1x proof of residence)

Step 3: Your application will be processed within approximately 3 weeks and you will be notified to collect your registration document to register on line.

***NEW* We also offer patients the opportunity to receive a SMS text message appointment reminder service and you can also receive your blood test results as a SMS text message. For further information, please speak to a Receptionist about this service.**

RETIREMENT

Dr Stanford will be retiring from the Practice on the 31 March 2017.

He joined the Practice as a Partner 28 years ago at the time of the amalgamation of the Cressage and Much Wenlock Practices.

Whilst General Practice has changed immeasurably over that time Dr Stanford has, as Senior Partner, together with his work as a Board Member of the Shropshire CCG, helped develop the Practice and services in Shropshire to meet the challenges and increasing demands of the NHS whilst retaining the philosophy and character of a local family centred medical service.

We will be organising a "farewell book" filled with comments from Staff, fellow professionals and patients as part of his leaving gift. If you would like to contribute the forms will be available at both sites.

STAFFING NEWS: WELCOME BACK

We welcome back to the Practice Dr Heyes who returns following maternity leave.

We also welcome Dr Harvey who completed her GP training in November 2016 and will be joining the team as a salaried GP from January 2017.

REMINDER: GP/NURSE EXTENDED ACCESS TO APPOINTMENTS

There is a network of GP Practices within our locality (including Bridgnorth, Albrighton and Ditton Priors) offering extended opening hours, some weekdays evenings and Saturday mornings for routine GP & Nurse appointments. If you can't find an appointment to suit you at the Practice, please telephone: **0333 222 6649** for alternative options.

PRACTICE SUPPORT GROUP UPDATE As you may be aware our Practice Support Group members have 'retired' from the Group. If you are interested in starting a new Committee or joining as a member please contact Sarah Hope, Practice Manager.

WALK/RUN FOR CYSTIC FIBROSIS – LIBBY COLLINSON

As part of fund raising for Cystic Fibrosis I am planning two distances of a walk or run from the Priory Hall on Saturday 8.4.17 at 10.00. More details to follow in the next addition of the Herald.

I hope lots of you will be able to come and support this event – incentive of coffee and cake on return to the Priory.

If you are not able to walk or run you are very welcome for coffee and cake after 10.00 and before 12.00.

Libby Collinson

THANK YOU

Thank you for all the Christmas cards and gifts we kindly received from patients over the Christmas and New Year period.