

Practice News

November 2019

Repeat Prescriptions – Change of Service for Cressage Registered Patients

As from the 1 October 2019 Cressage Dispensary will be asking patients to allow 72 hours (3 working days) from a request of a prescription to collection of medication. The reason for the change to the service is due to increased volume of work and some difficulties with obtaining medication from suppliers.

Here's a reminder of how to request a prescription from Cressage Dispensary:

- You can request a repeat prescription by the following methods: by post to Clifton Lodge.
- Via the Practice website – you need to register for Online Access. To do this you need to complete a registration form.
- In person at the practice between 8.30am and 6.00pm Monday to Thursday, 8.30am to 12.30pm Friday
- By telephoning 01952 726011 between 10.30am and 12 noon Monday to Friday.

To ensure that we have your medication in stock we do ask that you collect your medication from the surgery after 2.00pm Monday to Thursday and before 12.30pm on a Friday.

Please note that prescription requests received are processed each working day between 10.30am and 12.00 noon. Requests received after that time will not be processed until the following working day.

Flu Clinics will be held on the following dates in November:

- **Friday 1 November 2pm – 5pm (under and over 65's) Cressage Practice**
- **Friday 29 November 2pm – 5pm (under and over 65's) Cressage Practice**

If you are eligible for a flu vaccination there are two ways you can book your appointment. You can book your appointment online via: www.patientaccess.com or if you are not sure if you are eligible to receive the vaccine or do not have access to patient online services, please contact the Practice after 2pm on 01952 726011 and a member of the Reception team will help you.

Going on Holiday Soon & Need Travel Advice?

Visit the Practice website; www.muchwenlockandcressagemp.co.uk and click on the e-Consult banner, click through to 'I want help for my condition' and select 'travel advice'. Fill out the travel template and we'll let you know if you need vaccinations for your holiday.

e-Consult is part of Much Wenlock & Cressage Medical Practice and completely free to use.

Do you Love Reading?

Be part of a bigger story and join our Shared Reading Group.

Shared Reading Groups are a place to relax, make new friends and share stories. Just drop in and enjoy listening to a great story or poem – no pressure to talk or read.

Come along to our next Shared Reading Groups on:

Saturday 2 November 2019

Saturday 30 November 2019

At: Cressage Medical Practice (refreshments will be provided)

Places are free and everyone is welcome but there are limited places so do book ahead by emailing muchwenlockmp@nhs.net or call 01952 726011 and speak to Melanie Jones.

Extended Access – pre-bookable appointments (evenings, weekends and bank holidays)

To access routine GP, Nurse or Healthcare Assistant appointments in the evenings and on Saturday mornings please contact the Practice and ask for an extended access appointment. The Reception staff will then be able to locate the next available appointment offered by local Practices such as Bridgnorth, Ludlow and Highley.

Pre-bookable routine appointments will be available as follows:

- **Weekday evenings (Monday to Friday)**
between 6.30pm and 8pm (at a local area hub)
- **Saturdays**
between 8am and 1pm (at a local area hub)
- **Sundays and bank holidays**
between 8.30am and 12.30pm (at a single site in central Shrewsbury)

To book an appointment for a Sunday and bank holidays please call: 0333 222 6649