**Practice Bank Holiday Closures**

The practice will be closed Monday 5th May & Monday 26th May. Should you need urgent care during this time, please contact 111.

**Friendly Bus**

The Friendly Bus provides fully accessible transport for people in the Broseley and Much Wenlock areas in our two minibuses, which are both able to carry wheelchairs. We also operate a community car service which helps people get to appointments and other individual activities.

The Friendly Bus can be contacted on 01952 881145 between 9:30 and 13:00 or leave a message at any other time. Alternatively, you can email them at [info@friendlybus.co.uk](mailto:info@friendlybus.co.uk) or find them on Facebook - Facebook.com/the friendlybus

**Much Wenlock & Cressage Compassionate Communities (Coco)**

​\*\*\*Due to increased demand, we need more CoCo volunteers\*\*\*

CoCo volunteers provide companionship and a willingness to help people in practical ways.  This could be helping with paperwork, collecting prescriptions, shopping together, befriending, walking a dog or feeding a cat; anything that the person and their volunteer agree might be helpful.

If you are able to support someone in the community, please contact the surgery for more information on 01952 726011.

**Carer Connect**

Carer Connect is an all-inclusive community group.  It provides an opportunity to meet others and to connect with the support services available to you in the local community.

The group meets on the first Tuesday of the month at Priory Hall, from 2pm until 4pm.  Sessions are Dementia Friendly, supported by Julie Rose from the Alzheimer's Society.  Refreshments are provided and there are a variety of activities throughout the year.

For more information, please contact Jo Weaver-Jackson on 01746 551137 or [joanne.weaver-jackson@nhs.net](mailto:joanne.weaver-jackson@nhs.net).

The next Carer Connect meeting will be held on the 6th May where the AB Ukuele Band will be playing.

**Dispensary Information**

To all our dispensing patients, many thanks for your ongoing support in using our Dispensary service and therefore enabling us to continue providing your medications directly and locally. We have recently completed a patient satisfaction survey and as part of that sought feedback for the service. The results were resoundingly positive and certainly reflect the hard work and dedication of our dispensary team. To just pick up on a few points:

- **Opening hours:** The Dispensary is open from 08:30 – 13:00 and 14:00 – 18:00 Monday to Friday. At present we are unable to open between 13:00-14:00 due to staffing numbers in reception and Dispensary, as both need a dedicated lunch break, and we are unable to allow lone working due to the safety and protection of our staff. We appreciate that this may be an inconvenience in access and in future should we have staffing capacity we will review things.

- **28 Day Prescribing:** The Gold Standard in terms of prescribing is to issue 28 days at a time, however we appreciate that this may be an inconvenience in terms of requesting your medication so regularly. As our Dispensary is a small space, we are unable to hold large amounts of drug stock, which limits how much we can distribute at a time, and we are understandably keen to minimise any waste due to drug expiry. We have a system of Automatic Prescribing, which essentially automatically generates your prescription without you needing to request it, being prepared by our team and you simply contacted when needing to collect. This is obviously best used for those on established medications which are not likely to change. If you would like to have this service, please get in touch.

- **Holidays:** If you are planning to be away for a period of time, we can easily arrange for you to have medication to cover that period. When this is the case, just let our dispensary team know with some notice and they will facilitate prescriptions to cover the time you need.

We want to again thank you for using the Dispensary, as it is only in keeping it well utilised that we are able to maintain the service. We also want to thank you for your kind words regarding our Dispensary Team, who are a very dedicated group and are very appreciative of your positive feedback.

Take care all,

Dr Jess Harvey

**Blood Pressure**

Whilst at the surgery it would help us greatly if you could take your blood pressure using the BP machine in the waiting area.

Instructions are displayed on the front of the machine or ask a member of staff to help you, and your results will be printed on a slip of paper which you can hand to a member of staff, and it will be recorded in your medical records.