

Summary of Patients' Voice Meeting of 10th November 2020

There have been various drive-through and walk-through influenza vaccination clinics at William Brookes School and the Practice is very grateful that the school has kindly made their facilities available to us. This has taken the number vaccinated to over 1000 to date. There will also be a small flu clinic in Cressage on 13th November for patients unable to go to Much Wenlock, plus a further walk-through clinic at Much Wenlock on 28th November. There will then be a further check regarding patients left who still require vaccination, and more vaccinations will be arranged as required. It was agreed by all present how very well the majority of these vaccinations had gone.

The practice had a draft on 10th November of a national booking system for future covid vaccinations and also the possibility of vaccinations within practices via the primary care network. There could be 975 vaccinations per day with clinics operating from 8.00am-8.00pm.

During the covid-arrangement period appointments cannot be booked online. There is currently one room available for GP consultations at each site. The majority of consultations are taking place on the telephone or online. The practice is now looking at how best to manage patients who have covid and who may need to come into the surgery. Nurses and health care assistants are seeing patients for tests. Asthma and diabetes recalls are operating over the phone or in the surgery. The practice is also carrying out some mental health checks plus ear irrigations and smear clinics. It is not undertaking spirometry tests because of the airborne infection risks, nor minor surgery treatments.

The Practice Manager was very pleased to report that Dr Heyes has now joined the practice as a GP Partner and will be undertaking five sessions per week.

Michelle Turner (who has worked in the practice as a locum) will begin in January as Nurse Manager.

Reports were heard on the present work of the Shropshire Patients' Group and the South Shropshire Clinical Commissioning Group