## **Much Wenlock & Cressage Medical Practice**

# Practice News

**AUGUST/SEPT 2023** 

### Message to patients from Dr Fiona Hay:

"25 years ago, I attended a postnatal check, as a patient, at Cressage Surgery and was offered a job. Little did I know that 25 years later I would be retiring from that job.

I have now worked and lived longer in Shropshire than anywhere else and feel blessed to have done so.

It is with some sadness that I announce my plans to retire from the Partnership at the end of October 2023. I will continue to work as a GP locum and doing all my medical education work for Keele and the Royal College of General Practitioners, that keeps me busy full time.

I regard my work as a family doctor, an absolute privilege, and wish to thank all my patients for allowing and trusting me to care for them over the years. I also wish to thank my brilliant practice team who have supported me and made the day job so enjoyable, despite the roller coaster ride that is the NHS."

We hope that all our patients will join the team at Much Wenlock and Cressage Medical Practice in wishing Dr Hay all the very best in her retirement. During September and October there will be a comments book available at both Practices for patients to leave messages for Dr Hay should they wish to do so.

### **New Faces – Practice Team**

In April 2023 GP Registrar Dr Amara, joined the clinical Practice team. Dr Amara will be working with us until September 2024.

We also have GP Registrar Dr Ogheneruemu Victor (Ruemu) joining the clinical Practice team in August 2023.

In July we welcomed Sophie who joins our fantastic Reception team and our Nursing Team welcome Zoe.

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### NHS 75 – Celebrating 75 years of the National Health Service

The 5 July 2023 marked 75 years of the National Health Service. The NHS treats over a million people a day in England. The NHS touches all our lives, has and is always evolving and adapting to meet the needs of each successive generation.

From Britain's first kidney transplant in 1960, to Europe's first liver transplant in 1968. From the world's first CT scan on a patient in 1971, revolutionising the way doctors examine the body, to the world's first test-tube baby born in 1978.

The NHS has delivered huge medical advances, including the world's first liver, heart and lung transplant in 1987, pioneering new treatments.

During the pandemic, having a single National Health Service enabled us to carry out research at an unprecedented scale and find the world's first effective treatment for COVID-19. It enabled us to not just deliver the first accredited COVID-19 vaccine in the world but to rollout the NHS vaccine programme with a combination of speed and precision unseen elsewhere.

General Practice has been around for over 100 years and has changed considerably in that time, with recent decades delivering the most significant changes.

We now work collaboratively with other Practices in our area as a Primary Care Network, we offer more digital opportunities for access for patients, we have embraced new roles into our Practice teams such as Social Prescribers, Clinical Pharmacists, Community Care Workers, Mental Health Practitioners and many more.

In the coming years we will be working hard to ensure that General Practice, with the NHS as whole, deliver a future in which we preserve the key principles on which the NHS is founded; tackle the challenges ahead and embrace future opportunities.

## Thank you for your patience

There are times when reception and dispensary staff are busy answering telephone calls and are not immediately available to come to the hatch. Please be patient and, having rung the bell for attention, wait until someone is free to help; we will respond as soon as we can.

Thank you