**Pharmacy First:**

If you are suffering from a minor illness such as:

* Sinusitis
* Sore throat
* Earache
* Infected insect bite
* Impetigo (a bacterial skin infection)
* Shingles
* Uncomplicated urinary tract infections in women

Please consider contacting your local pharmacy in the first instance if are suffering from these conditions and be assured if they can’t help, they will direct you to an appropriate service who can.

**Smoking Status:**

The Health Board requires that GP’s keep an up-to-date record of patient’s smoking status. To enable us to up-date our records, please let a member of our team know your smoking status.

Thank you for your assistance.

**Zero Tolerance:**

We strongly support the NHS policy on zero tolerance. Anyone attending the surgery who abuses the GPs, staff or other patients be it verbally, physically or in any threatening manner whatsoever, will risk removal from the practice list. In extreme cases we may summon the police to remove offenders from the practice premises.

**Blood Pressure:**

Every time you access our services in person, please remember to check your blood pressure using the BP machines in reception.

**Ordering Repeat medication:**

You can order repeat prescriptions via:

* Prescription Ordering Direct (POD) Service on:  
  Online form: [www.shroptelpod.nhs.uk](https://www.shroptelpod.nhs.uk/)Email: [shropshire.pod@nhs.net](mailto:shropshire.pod@nhs.net)Phone: 033 33 583 509  
  Alternatively contact the practice on 01952 726011 and select option 2 and you will transferred through to POD.
* Using Your [NHS Account](https://www.nhs.uk/nhs-app/)
* Using your [Patient Access account](https://www.patientaccess.com/)
* **Please note that our reception staff do not take medication requests over the phone.**

**Please order your repeat medication when you have 7 days of medication left and allow 5 working days to process from the time of your request.**

**Emergency Medication Requests:**

You can get an emergency supply of any regularly prescribed medication by using the 111 online form or by calling them.

**Collecting Prescriptions:**

**When collecting prescriptions from Much Wenlock Practice please do so after 4pm.**

