

Much Wenlock & Cressage Medical Practice

Practice News

DECEMBER 2022 / JANUARY 2023

Staff Update

Following the retirement of the Practice Senior Partner, Dr Bailey, in October we are pleased to announce that Dr Wentel has taken over the role of Senior Partner. For patients previously registered with Dr Bailey as their "named/usualGP" you will be allocated another GP Partner.

New Faces

Over the past few of months you may have seen some new faces around and about the Practice, we have successfully recruited and welcome to the Practice Team:

Rachael Van Well – Practice Nurse

Karen Mann – Practice Nurse – Specialised in Diabetes

Leonie Emery – Health Care Assistant/GP Assistant Trainee

Lesley Ellis – Receptionist

We look forward to working with the new members of the team.

Christmas and New Year Opening:

Monday 26th December – Bank Holiday – Closed

Tuesday 27th December – Bank Holiday Closed

Wednesday 28th December – Open – Business as usual

Thursday 29th December – Open – Business as usual

Friday 30th December – Open – Business as usual

Monday 2nd January 2023 – Bank Holiday – Closed

Tuesday 3rd January 2023 – Open – Business as usual

Wednesday 4 January 2023 – Open – Business as usual

If you require medical advice over the holiday period when the Practice or Dispensary is closed, call NHS 111 or visit www.nhs.uk

PLEASE REMEMBER TO ORDER YOUR REPEAT MEDICATIONS IN ADVANCE OF THE CLOSURES VIA THE PRESCRIPTION DIRECT SERVICE OR YOUR NHS APP

The Practice would like to take this opportunity to thank the Patients' Voice for their contributions to the practice and for their support over the past year. We would also like to thank the Compassionate Communities Group (CoCo) for their continued support as a valuable resource for those patients who have felt lonely or vulnerable following illness or injury; many thanks to the volunteers for all their hard work.

And finally, we would like to wish all our patients a very happy Christmas and healthy New Year

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Shrewsbury & Telford Hospital X-ray and Scan's Reporting Update

The Practice is receiving a high volume of calls from patients who are requesting if their x-ray or scan results have been received from the Hospitals. Following the disruption caused to the NHS services by Covid 19, Hospital Radiology recovery remains under severe pressure and as a result the waiting times are longer than they would like.

The table below is an example of the waiting and reporting times that Shrewsbury and Telford Hospitals published in November 2022.

X-RAY (PLAIN FILM)		
Level of Urgency	Waiting Time from Referral to Appointment	Reporting Time
2 Week Wait	2-3 weeks	6-8 weeks
Urgent	4 weeks (chests 3-4 weeks)	8-10 weeks
Routine	13-14 weeks	10-12 weeks
	Routine chests do get prioritised over other general Plain films	GP chest X-Rays usually reported within a week
MRI		
Level of Urgency	Waiting Time from Referral to Appointment	Reporting Time
2 Week Wait	2-4 weeks	7 – 10 weeks
Urgent	Non-contrast: 3 - 4 weeks Contrast: 8-9 weeks	10 - 12 weeks
Routine	Non-Contrast: 12 weeks Contrast: Approx. 21 – 22 weeks	12 - 14 weeks
CT SCANS (GENERAL)		
Level of Urgency	Waiting Time from Referral to Appointment	Reporting Time
2 Week Wait	2-3 Weeks	7 - 10 weeks
Urgent	4 weeks	10 - 12 weeks
Routine	6-7 weeks.	11 - 13 weeks

How Shrewsbury & Telford Hospital Radiology are improving current waiting times

With the use of an MRI mobile van located at Royal Shrewsbury Hospital (RSH) and CT mobile van located at Princess Royal Hospital (PRH) . A new outpatient scanning suite at Royal Shrewsbury Hospital is now operational which includes a CT scanner and MRI scanner. Recruitment is ongoing for all areas within Radiology to help fill current vacancies and to extend the current workforce due to the increase in demand.

By sharing this information, we hope that we will provide our patients with a better understanding of the reporting times and reduce the number of phone call queries that we are currently receiving.