

Much Wenlock & Cressage Medical Practice  
**Practice News** December 2016

**Access to Medical Services over the Christmas/New Year Period**

Please see list below of Christmas and New Year closures:-

Friday 23 December 2016 Much Wenlock will be open as usual to 6pm. Cressage will be open from 8.30 – 12.30, calls to Cressage that afternoon will be automatically diverted to Much Wenlock.

<i>Monday 26 December 2016</i>	<i>Bank holiday closure</i>
<i>Tuesday 27 December 2016</i>	<i>Bank holiday closure</i>
Wednesday 28 December 2016	Open as usual
Thursday 29 December 2016	Open as usual
Friday 30 December 2016	Open as usual
<i>Monday 2 January 2017</i>	<i>Bank holiday closure</i>
Tuesday 3 January 2017	Open as usual

Whilst the Practice is closed Shropdoc will be handling urgent requests for medical attention. Please note their contact number has changed to:

**0333 222 66 55**

111 will be available to provide medical advice over the Christmas and New Year period.

**PLEASE REMEMBER TO ORDER YOUR REPEAT MEDICATIONS IN ADVANCE OF THE CLOSURE**

We would like to wish all of our patients a very merry Christmas and happy and healthy New Year.

**HINTS & TIPS TO KEEP WELL THIS WINTER**

- At the first sign of a cough or cold, get immediate advice from your pharmacist before it gets more serious
- Speak to your pharmacist about medicines you should have in stock over winter
- Pick up prescription medications before the Christmas holidays start as many GPs and pharmacies will close over the holidays
- It is important to keep warm in winter, so heat your home to at least 18°C (65°F), if you can, you might prefer your living room to be slightly warmer
- Make sure you get your flu jab
- If you need help over the holiday period when your GP surgery or pharmacy is closed, call NHS 111 or visit [www.nhs.uk](http://www.nhs.uk)

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# Practice News

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## Minor Illness Clinic

As you are aware, in June this year we extended our protocol of reception staff requesting a reason for an appointment to include GP appointments, in order to direct patients to the most appropriate service. From mid-November we will be piloting a Minor Illness Clinic offering pre-bookable and same day appointments with our Nurse Manager who is a qualified Nurse Prescriber. If you request a same day appointment you will first be asked for the reason for the call so we can direct you appropriately.

## **MUCH WENLOCK & CRESSAGE PRACTICE SUPPORT GROUP – THANK YOU**

The current membership of the Much Wenlock & Cressage Practice Support Group have formally resigned from the Committee after 14 years of dedicated funding raising to improve the patient experience at the Practice. During these 14 years the group have raised over £33,000.

The partners and staff at the Practice would like to take this opportunity to express our sincere thanks for the members of the Practice Support Group for their voluntary work. The money raised from the group has improved the comfort of patients at the practice and enabled us to provide a better service. The Group have also made our flu clinics much more of a social and enjoyable event for the hundreds of patients who have taken advantage of their refreshments over the years.

Our grateful thanks go out to :

Mary Pacey, Ann Craig, Pam Wood, Ann Wynn, Yvonne Holyoak, Jean Willets, Karen Childs, Val Wood, Phil Pickard, Pat Moore and particular thanks to Linda Rowlands Treasurer for the group, Ann Lloyd the never tiring Chair and David Lloyd for all his help in staging events.

Thank you also to all our patients and staff , past and present, who have supported the Group's events over the years and donated.

**If you are interested in taking the Practice Support Group forward and setting up a new committee with the support of the Practice, please contact Sarah Hope, Practice Manager on 01952 726011.**