

Much Wenlock & Cressage Medical Practice

Practice News

February 2016

Accessing Same Day Appointments

From February 2016 same day appointments are available to book on line via Patient Access in addition to being available to book by telephone. The appointments are released at 8.30 am and will be available to book on line from that time.

This alternative method of booking a same day appointment offers greater flexibility for those who are unable to access the practice by phone at 8.30 am and will also relieve some of the pressure on the phone system.

To register for Patient Access patients must be over 18 years of age and complete a registration form available from the Practice or website www.muchwenlockandcressagemp.co.uk. Patients must be over 18 years of age.

On completion of the registration application the patient must present in person to the practice with two pieces of identification; one including a photograph eg driving licence/passport, and one showing the address, eg council tax bill or bank statement - please note that this bill/statement should be no more than 3 months old. If no identification is available please speak to reception. On receipt of this information the receptionist will issue you with registration information enabling you to register with [Patient Access](#) and access online appointments, repeat medication requests and summary medical records.

Visit much www.muchwenlockandcressagemp.co.uk for more information

LONDON MARATHON—2016



Sister Libby Collinson will again be taking part in the London Marathon. Libby has this year chosen Cystic Fibrosis as her charity. The proceeds

from the fundraising will be used to help fund research for further treatment of this condition.

There will be facilities to make donations within the Practice at both sites.

We wish Libby and everyone taking part in the London Marathon on the 24th April all the very best!

Baby News!

We are happy to announce the safe arrival of Dr Heyes new addition to her family; baby Isaac. Both baby and mother doing well.

Self Certification /Fit (Sick) Notes

As an employee you may be entitled to statutory sick pay from your employer. To claim SSP you must have been ill for at least 4 days in a row (including non working days) and earn above £111 per week (before tax).

You only need to obtain a doctors fit note (previously called sick notes) if you miss more than 7 days of work. Up to 7 days off sick you can self-certify using form SSC or a form provided by your employer, **you do not need to see your GP to self-certify.**

If you need to obtain a doctors fit note for a new incidence of sickness please contact the practice to make an appointment to see a doctor. If you require a continuation of your fit note please contact the Practice and a message will be passed on to the GP issuing your first fit note who will advise whether they need to see you again before they provide a further fit note.

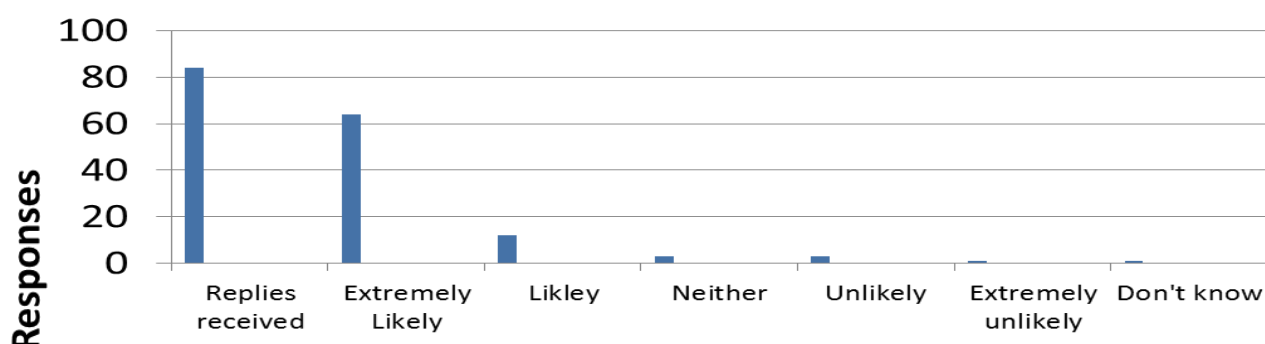
GP Placement

We are pleased to welcome Dr Alan Sweeney, a qualified doctor specialising in Sports Medicine to the practice. Dr Sweeney will be working with the practice for two days a week for the next six months as part of his training.

Friends & Family Test (FFT)

As you may be aware if you have visited the Practice recently the Friends and Family Test is a short questionnaire designed to measure satisfaction with the services provided by the Practice, the results of which are fed back to NHS England on a monthly basis.

The results for the four months from October 2015 to January 2016 are shown below



We would like to increase the number of responses received to the questionnaire and you may be asked by the clinician you have seen to complete a questionnaire on your way out.

There are various methods of completing a questionnaire:

- Through the check in system at both sites—select the surveys button
- Via the online form on our website
- Completing a form, available at Reception

Thank you for your help with this questionnaire

Services available to patients

Minor Surgery Clinic – Dr Wentel operates a minor surgery clinic on a monthly basis at Much Wenlock. He is able to perform the following procedures in this clinic:

- Skin tag removal
- Cauterization of seborrhoeic/ viral/ verrucae warts
- Excision of moles
- Lipomas
- Skin biopsies
- Incisions (abscess etc)
- We do have the facility for general joint injections to be performed by various clinicians.

To be referred to the minor surgery clinic please arrange an appointment to see a GP. Following the initial consultation you will then be put on a waiting list and given an appointment at the next available clinic for the procedure to be carried out.

Coil & Implants Clinic – to access this service please arrange an appointment with a GP. Following the initial consultation you will then be put on a waiting list and given an appointment at the next available clinic for the procedure to be carried out.