

Thank you!

On behalf of all the Practice team we would like to say a big thank you to patients for their kindness and generosity during the festive period. We received many lovely Christmas cards, boxes of chocolates, biscuits, and mince pies and more which were shared and very much appreciated and enjoyed by the whole team. Thank you.

We would also like to wish everyone a very happy and healthy New Year.

Call Back System – Delay in launch of Service

We had planned and organised that from the 1st December we would have in place a new callback system called “Keep My Place in Queue”. Unfortunately, due to problems encountered beyond our control we were unable to launch the service.

We are still planning to introduce this service. We will update information on the Practice website; www.muchwenlockandcressagemp.co.uk with any developments.

Patients Previously Registered with Dr Hay

Following the retirement of Dr Hay from the Practice, all patients listed with Dr Hay as their registered/usual GP have been reallocated to Dr Price. Please note that this is an administration process and for information only.

Patients are not required to take any action and may still request to see/speak to any of the other doctors in the Practice.

Do You Need Support?

We have a newly appointed Community Care Co-Ordinator, Sarah, Sarah is able to signpost patients to various help and support organisations within the community.

Sarah can help with advice on local respite care, transport services, sourcing medical equipment in the home, help in the home or around the house and much, much more.

If you would like to speak to Sarah, please call the practice and ask to speak to the Practice Community Care Co-Ordinator.