

# Practice News

February 2019

## Congratulations to Dr Hay!!

We are very pleased to announce that Dr Hay has been awarded the Dr Steve Hugh Award from Shropdoc for her contribution to improving quality in Primary Care.

The Award is given in recognition of her innovative work in the areas of Dementia, development and support of the Compassionate Communities Group, support of the Well Being Forum and development and improvement of end of life care.

As part of the Award, Dr Hay will receive a presentation plaque plus a donation of £500 to a Charity of her choice.

We would like to congratulate Dr Hay on receiving the Dr Steve Hugh Award and for her work in developing services for the benefit of patients.

### **Extended Access – pre-bookable appointments – evenings, weekends and bank holidays**

To access routine GP, Nurse or Healthcare Assistant appointments in the evenings and on Saturday mornings please contact the Practice and ask for an extended access appointment. The Reception staff will then be able to locate the next available appointment offered by local Practices such as Bridgnorth, Ludlow and Highley.

Pre-bookable routine appointments will be available as follows:

- **Weekday evenings (Monday to Friday)**  
between 6.30pm and 8pm (at a local area hub)
- **Saturdays**  
between 8am and 1pm (at a local area hub)

To book an appointment for a Sunday or Bank Holiday please contact: 0333 222 6649, appointments offered between 8.30am and 12.30pm (at a single site in central Shrewsbury).

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## Minor Illness Clinic

The Minor Illness Clinic is for patients aged 10 years and over. Sister Sue Webber is a Nurse Prescriber, qualified in assessing and treating minor illnesses.

**Appointments for the Minor Illness Clinics are held on a Tuesday and Thursday morning at the Cressage Practice.**

If the Nurse considers you require a doctor's opinion you will be referred directly to your GP.

If you have one of the following symptoms please ask for an appointment in the Minor Illness Clinic.

- Coughs and colds
- Ear ache
- Hayfever
- Headaches
- Urine infections
- Sore Throat
- Sore eyes
- Insect bites and stings
- Rashes

Alternatively visit <https://www.nhs.uk> for further information and advice.

## Testing of Urine Samples

Samples will not be accepted after **10.30 am** unless specifically agreed with the GP or Nurse.

Please ensure you write your details on the sample bottle and complete the form available from reception before placing the sample in the bin for testing.

Any samples we need to send to the laboratory or further investigations need to be processed before Hospital transport arrives at 11 am.

## THANK YOU!!

Thank you for all the Christmas cards and gifts we kindly received from patients over the Christmas and New Year period.