

The Electronic Prescription Service

Much Wenlock & Cressage Medical Practice

The Electronic Prescription Service (EPS) is a service currently being rolled out across the country which enables prescriptions for pharmacy patients to be sent electronically for collection.

This is a service that dispensary patients already enjoy from the practice dispensary. Currently the software to enable this service to be used by dispensing practices is unavailable and for this reason, Cressage dispensary is not currently 'signed up' to take part in the new **Electronic Prescription Service**.

Our records show that you normally obtain your repeat prescriptions from Cressage Dispensary.

To protect your right to use the practice dispensary now and in the future when EPS goes live in the Practice, please tell the surgery that you wish to continue to use the practice dispensary.

If asked about electronic prescriptions, you may also tell local pharmacies of your intention to use your usual practice dispensary.

To protect your right to use the practice dispensary, simply tick the box below, sign the letter and give it to a surgery staff member.

Thank you

Dr J Wentel
GP Partner

Nicky Hooper
Dispensary Manager

What using the **Electronic Prescription Service** means for you

- Dispensing patients may continue to use the practice dispensary as normal.
To arrange this, sign this letter, or ask a member of staff in the surgery for help
- Please understand that if you nominate a pharmacy to receive your electronic prescriptions, the prescription might be sent **there** for collection*
- Nomination is very flexible and can be changed at any time by asking a member of staff at the pharmacy or the surgery
- If you have nominated a pharmacy that you no longer wish to use, just make sure you let the surgery know as soon as possible*
- Opting to use the Electronic Prescription Service may result in delays to obtaining your medicines.

*when EPS goes live in the Practice

The Electronic Prescription Service

If you collect your prescriptions from your GP the Electronic Prescription Service will enable your GP to send your prescription electronically to your chosen pharmacy avoiding the need for you to collect your prescription and take it to the chemist.

As a dispensing patient at Cressage Medical Practice however, your script is dealt with directly by the Dispensary and your medication is prepared and ready for you to collect.

The Dispensary collection hours are:

Monday : Thursday 2.00 – 6.00 pm

Friday 10 – 12.30 pm

Please allow 48 hours from ordering your prescription to collection.

- ☐ I have received information about the electronic prescription service, and would like to nominate **Cressage Dispensary** to receive my prescriptions until further notice.

Patient's signature: _____

Patient Name (in capitals) _____

Date: _____