

Care Quality Commission (CQC) Inspection

A comprehensive inspection was carried out at Much Wenlock and Cressage Medical Practice on Monday 25 November 2019.

The CQC inspection looked in detail at the follow areas of service provided at the Practice:

- Are the services safe?
- Are the services effective?
- Are the services caring?
- Are the services responsive?
- Are the services well-led?

The inspection rating for all of the above services provided by Much Wenlock and Cressage Medical Practice was **GOOD**.

Many thanks to those patients and to the Patients' Voice representatives who gave their time to speak to the CQC inspectors on the day or completed comment cards.

The CQC report will be published on the Practice website:

www.muchwenlockandcressagemp.co.uk or alternatively it can be found on the CQC website: www.cqc.org.uk.

Reflecting on the Flu Clinics of 2019

We are aware that there were a few issues surrounding the organisation of the 2019 Flu Campaign, and acknowledge that the clinics did not run as smoothly as in previous years. We have listened to patients comments and feedback, investigated the issues raised and will be working on resolving these for our 2020 Flu Campaign.

Do you Love Reading?

Be part of a bigger story and join our Shared Reading Group.

Shared Reading Groups are a place to relax, make new friends and share stories. Just drop in and enjoy listening to a great story or poem – no pressure to talk or read.

Come along to our next Shared Reading Group on:

Saturday 15th February 2020

From 10.30 am to 12 Noon

At: Cressage Medical Practice (refreshments will be provided)

Places are free and everyone is welcome but there are limited places so do book ahead by emailing muchwenlockmp@nhs.net or call 01952 726011 and speak to Melanie Jones.