

Patient Voice Group Annual General Meeting

The Patient Voice Group Annual General Meeting took place on the 25 April. Two speakers attended the meeting. Julie Thomas - Breast Screening Specialist Nurse and Karina Beeke – Bowel Cancer UK. Both speakers gave a very interesting and informative talk on the importance of screening to ensure early diagnosis and treatment of cancer.

The following members were re-elected to their posts:-

Chair: Mr D. Price

Vice Chair: Mr G. Bailey

Secretary: Mr B Nelson

Unfortunately, aside from the Committee members and a member of staff from the Practice, no other patients attended the event.

The next Patient Voice Group meeting will be held on the 18th July at Cressage at 6pm. If you would like to raise any discussion points please contact the Secretary; Brian Nelson via the Practice or email nelson@wroxeter.net prior to the meeting. Please note the Meeting does not deal with complaints. If you wish to make a complaint please do so in writing to the Practice Manager.

The Patient Voice Group is keen to increase its Committee membership and is particularly interested in hearing the views of other NHS service users from the perspectives of families, and working individuals. The Patient Voice Group meets quarterly but if you are unable to attend the evening meetings, the Patient Voice Group will look at ways of incorporating your views. If you are interested in joining the Patient Voice Group please contact Brian Nelson via nelson@wroxeter.net

The NHS Friends & Family Test

The NHS Friends and Family Test (FFT) was created to help service providers understand whether their patients are happy with the service provided, or where improvements are needed. It is a quick and anonymous way to give your views after receiving care or treatment across the NHS.

Please let us know what you think about your recent experience of the services that are offered at Much Wenlock & Cressage Medical Practices by completing a short questionnaire available in the patient waiting rooms at both sites, on the check-in system or our website (www.muchwenlockmp.co.uk). Thank you.

EXTENDED ACCESS TO GP & NURSE APPOINTMENTS

There is a network of GP Practices within Shropshire, Telford & Wrekin offering extended access. The service offers routine GP & Nurse appointments to patients on weekdays evenings and Saturday mornings.

Listed below are some of the Practices that offer routine GP & Nurse extended hours appointments throughout the week and Saturday morning:-

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| <ul style="list-style-type: none">• Bridgnorth Medical Practice• Albrighton Medical Practice• Ditton Priors Medical Practice• Station Drive Surgery• Shawbirch Medical Practice• Donnington Medical Practice• Lawley Medical Practice | <ul style="list-style-type: none">• Riverside Medical Practice, Shrewsbury• Haughmond View Medical Practice, Shrewsbury• South Hermitage Surgery, Shrewsbury• Mount Pleasant Medical Centre, Shrewsbury• Marysville Medical Practice• Mytton Oak Medical Practice |
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To access this service please telephone: **0333 222 6649** to arrange a routine appointment and if you find evening or weekend appointments more convenient.

The current extended hours services at Much Wenlock on a Monday evening will end as of the 30 June. We unfortunately are no longer able to provide this serviced due to staffing. However we are looking into the possibilities of hosting extended access clinics at Much Wenlock for some evening/weekend sessions and will keep you informed of any services developments.